

Customer Story:

How a bank's Trade Business Department improved business efficiency with the help of RICOH Portable Monitors



The International Trade Business Operations Department No.2 of MIZUHO Bank, Ltd. plays a central role in MIZUHO Bank's international trade business. The department supports smooth trade transactions and risk mitigation in overseas transactions with various clients, from small to medium-sized enterprises and major corporations.

Business Needs

A lot of paperwork is involved in trade transactions. In addition to contracts between importers and exporters, domestic and foreign carriers and insurance companies are also involved in trade, with many documents being exchanged daily. MIZUHO Bank wanted to improve business efficiency, thus embarking on digitizing their paper files. However, there was a problem with small text when viewing PDF documents on a computer screen, since looking at a large monitor for long periods can cause eye strain and fatigue, not to mention exposure to blue light, which can be harmful to the eyes. That's when the bank began seeking a monitor that would be flexible, with features that would improve workers' comfort and efficiency when looking at documents for extended periods.

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MIZUHO Bank

Solution

The bank was interested in the RICOH Portable Monitors because of their lightweight, portable, and adaptable design, which allows every employee to use them according to their needs. The OLED Touchscreen was also a huge benefit because it allows even the smallest text and graphics to be seen clearly, and its reduced blue light display also helps employees work without worrying about eye strain.

Benefits

The RICOH Portable Monitors have been introduced seamlessly into MIZUHO Bank's business efforts. Currently, 140 units have been installed and are used mainly for legal inspection work. Documents are converted to PDF, uploaded to the server, and then displayed on the RICOH Portable Monitor for each employee to work on. When first introducing the monitor, the bank assumed it would be used in a fixed position, as most monitors usually are, but thanks to the portable monitors' adaptability and lightweight, employees can place them flat on their desks, bring them to meetings, take notes, and share documents.

In the past, it was difficult to divide work because original documents were needed. However, by converting documents into digital format and sharing them on the server, each person can now easily display them on the RICOH Portable Monitors, saving time and effort. Many employees say that the tension of handling original documents and the pressure of post-processing has been reduced, making it easier for them to concentrate on their work, and the paperless system has now been fully realized. In the future, MIZUHO Bank plans to use portable monitors as a display for document checking, settlement, and remote work. They are also considering using two RICOH Portable Monitors for each PC in the International Trade Business office, where many documents are handled daily.

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"The RICOH Portable Monitor displays the entire document in a large size, even handwritten text is clearly visible. Its slim and lightweight design allows convenient placement."

— Haruna Harada, Deputy General Manager, Capital Trading Team, International Trade Business Operations Department No.2, MIZUHO Bank, Ltd.

Recommended Product

Ricoh Portable Monitors 150/ 150 BW



Product Features

- Vibrant 15.6" HD OLED display allows for higher brightness, better contrast, rapid response time, and reduced blue light
- High-performance touch sensor capable of 10-point multi-touch
- Integrated stand can be freely adjusted to achieve the optimum angle for use
- Scratch and shatterproof tempered glass display
- Easy wired and wireless connectivity to Windows, MacOS, iOS and Android devices