

Customer Story:

Kansas Department of Health and Environment Unleashes Productivity



Business Needs

The KDHE Office of Vital Statistics receives and preserves vital records for events—births, death, marriages, divorces, etc.—that happen in Kansas. KDHE maintains more than 10 million vital records, adding approximately 100,000 new records annually, and must keep these records in perpetuity per state mandate. Over 360,000 certified copies of these records are issued to eligible requesters annually. The records maintained by this office are necessary for individuals to carry out day-to-day business such as obtaining passports, enrolling in schools, sports participation, starting new jobs, qualifying for subsidized housing, collecting life-insurance benefits, and transferring property.

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Customer Story:

Kansas Department of Health and Environment

After years of making physical copies of documents with blue ink to scan them (because blue ink didn't scan well on their former scanners), losing productivity because of centralized scanning stations, and spending a lot of money replacing rollers on pricey scanners, KDHE knew it was time. They had to update their scanning system.

They turned to their IT provider, Century Business Technologies (CBT), for help. KDHE had only a few requests: They wanted an arm's-reach solution with an easy setup—an affordable fleet of scanners that would eliminate the need for workers to get up from their desks every time a scanning need arose. As far as scanner size, "smaller would be nicer," KDHE directors said. That's when Russ Kromminga, Director of Business Development at CBT, introduced them to the fi-7300NX document scanner.

Solution

According to the teams using it daily, the fi-7300NX is less complex and easier to maintain than their previous solution. It pulls certificates through smoothly and quickly without damaging the document. Setting up scanner profiles was fairly simple, they said—it didn't take much time. They like that it's capable of making thousands of scans in a day, thanks to its high speed and reliability. They're grateful that it picks up barcodes and handwritten information in any color ink. They appreciate the way the scanner looks and the great quality images it produces. And they especially like its small size: It fits neatly on desktops and can be easily transported to remote locations including disaster sites.

Some scanning projects undertaken by KDHE involve digitizing documents so old and fragile they must be placed in protective sleeves. Birth certificates dating back to the 1800s, stored in salt mines so they don't degrade any further, were often written in green ink on blue paper. Before acquiring a fi Series document scanner with an integrated document feeder and flatbed, these documents had to be manually processed. Using the fi Series flatbed scanner, the birth certificates are now safely scanned, and the information on them is digitally captured for posterity.

Continued



KDHE Stats

of records maintained

10M+

New records added annually

100K

Records issued to eligible requesters annually

360K+

Century Business Technologies

To complement fi Series document scanners, KDHE enlisted CBT to provide complete document management, workflow, and reporting solutions.

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Today, workers at KDHE are busily scanning all manner of certificates for life and death, multi-page court orders, paternity consent forms, and more. Employees are scanning directly into folders on a shared network drive using individual user accounts, creating separate folders by username that can be conveniently accessed by caseworkers, and from which records can be issued to eligible requesters. Handwritten documents—of the sturdier present-day variety—are no longer manually processed. The fi-7300NX captures the information on them and converts it neatly into digital data.

Recommended Products

fi-8270



Product Features:

- The market-leading workgroup scanner featuring a powerful scanner engine and processing software
- Equipped with a built-in flatbed for scanning fragile documents and thick books, impossible to scan with ADF
- Uses ultrasonic multi-feed detection for security against lost images
- Minimizes risk of document damage with Paper Protection function
- LCD operation panel and backlit display enables easy and comfortable scanning operation

fi-7300NX



Product Features:

- Perfect for distributed scanning; can be placed untethered anywhere
- PaperStream IP TWAIN and ISIS drivers for application connectivity and stellar image quality
- PaperStream NX Manager for next-generation server functionality which eliminates the need for a scanner PC and enables an end-to-end cloud solution
- Paper Protection technology prevents documents from being damaged during the scanning process
- 4.3" touchscreen display enables users to perform operations intuitively