




Customer Story:

Paper-Heavy Bookkeeping to Streamlined Digital Files

Like many small business owners, Rhode Island-based RD Bookkeeping, LLC found that about 60 percent of client documents were paper-based. With a high volume of paper financials, reports, and client documents, Robert Douangmala sought a way to contain and securely organize these files. Learn how the ScanSnap® Receipt Edition significantly accelerated processes and reduced manual data entry.



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BUSINESS NEEDS: HOW TO ORGANIZE PILES OF PAPERWORK?

It all began in a tanning salon. That's where Robert Douangmala, owner of RD Bookkeeping Solutions, LLC, launched his career managing the books for the local business. When the salon owner sold the business, Robert knew he enjoyed working with numbers and went on to earn a degree in Business with Accounting.

TAX PREPARATION AND MANAGING PAPERWORK

Upon launching RD Bookkeeping Solutions, Robert found that many of his clients still preferred paper-based data processing. "About 60 percent still want to," he confirmed.

The bookkeeper's experience is not unlike many tax preparers and small business accountants today. [The Department of Treasury](#) notes it processed almost half a million paper tax documents in the 2023 tax season.

Robert said many of the statements he received were still in hard copy. "They didn't send them to me digitally. I have to take all these statements, rip them into my computer, then I'll use another software to rip all of the transactions off of the statement," he noted. "But if I had to go in and work in QuickBooks® and enter all this stuff manually during this time of year, it would take me forever," he explained.

If that sounds familiar, managing and processing client receipts, along with business-related receipts, can also be a challenge.

Like many bookkeepers and accountants, for Robert, having a reliable and fast way to digitize financial documents is essential, particularly during tax season.

Digitizing receipts with a phone, in addition to scanning standard financial documents, adds even more unnecessary steps to processes in what is a busy season. Likewise, phone apps for receipt digitization cannot provide the compliance-level batch consistency, auto-cropping, lighting, or image resolution for financial businesses.

"This scanner has significantly reduced the amount of time that I'm spending manually entering in transactions for clients."

Robert Douangmala
Bookkeeper, RD Bookkeeping Solutions

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“We have a good amount of monthly recurring bookkeeping clients that we work with, tax season’s just hectic and crazy, because even during tax season, I still have to answer questions,” Robert shared.

He had a scanner, but it wasn’t fast, and it couldn’t handle large batches. “The other scanner was single feed and was very, very slow and old,” the bookkeeper said. It was time for an upgrade.

SOLUTION

SCANSNAP DOCUMENT SCANNER: TRANSFORMING BOOKKEEPING PROCESSES

BEFORE SCANSNAP

- Slow, single-sheet scanning
- Single-side scanning
- Multiple steps
- No editable, searchable file creation
- No direct scanning to Quickbooks®

AFTER SCANSNAP

- Fast 45 ppm scanning
- Double-sided scanning
- One-button direct to Quickbooks®
- Receipt, envelope, and business card scanning
- Receipt OCR extraction and editable files

Robert chose the [ScanSnap® Receipt Edition](#) as his new document scanner for bookkeeping. The positive shift in work processes was immediate.

How big was the difference? “Night and Day,” Robert said. “I can scan multiple documents at once. I can scan the front and the backs and I can use them while I can continuously scan documents until I’m finished. If I wanted to put it into one file. This one has literally transformed my work...saving a lot of time using the Scansnap,” he observed.

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Robert Douangmala
Bookkeeper, RD Bookkeeping Solutions

“With ScanSnap, it’s reliable. Fast. It’s efficient.”

Robert Douangmala
Bookkeeper, RD Bookkeeping Solutions

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The ScanSnap Receipt Edition enables RD Bookkeeping Solutions to:

- Scan and analyze receipts directly into Quickbooks®
- Scan double-sided documents of up to 45 pages per minute
- Scan directly to file folders they use the most

Robert opted for a wireless set-up, which he can now place anywhere. He also uses it for home organization and rarely has any papers to file. From mail to family papers, everything is digitized.

BENEFITS: MORE ORDER WITH SCANSNAP

Now that the group has been using their ScanSnap® Receipt Edition document scanner for business, they're excited to use all the features to scale their workflows. Robert was eager to learn about all the direct scan capabilities available. With a push of a customizable profile button, Robert can scan directly to Dropbox, OneDrive, Google Drive, and other cloud apps. As for the improvements ScanSnap made in his business, he is glad he found it: "This scanner has significantly reduced the amount of time that I'm spending manually entering in transactions for clients. Thanks for making my life easier, I appreciate it," he said.

Learn how to ScanSnap for home or office. Discover why ScanSnap scanners are the most precise, streamlined and cost-friendly document scanners for personal and small business today.

[Learn More](#)

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ScanSnap® iX2500 Receipt Edition



Extract and digitize invoice and receipt data directly to QuickBooks® with receipt OCR. The ScanSnap iX2500 Receipt Edition streamlines receipt and financial data scanning with easy set-up, one-step customizable scanning and PC-less scanning to email, iphoto and cloud apps.



Extract data to reviewable, editable files



Create searchable PDFs, JPEGs, and editable Excel, Word, PowerPoint files



TouchScreen select and scan directly to QuickBooks®

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