

RICOH Document Scanners Trade-In Program 2024

Trade-In Program

Effective dates: April 1, 2024 - September 30, 2024

It's a great time to upgrade.

Take advantage of amazing discounts on select RICOH scanners and responsibly refresh your aging scanner hardware with our Trade-In Program! Outfit your organization with technology that saves time, improves productivity, and makes work easier.

We accept legacy models as well as competitors' products* and will help you find the right solution for your workflow needs.



Questions? Contact your reseller or reach out to us for help.

sales@pfu-us.ricoh.com
888.425.8228

How it works

- ✓ **Talk to your reseller or contact us for qualifying models and rebate amounts.** Don't have a reseller? Email us at sales@pfu-us.ricoh.com.
- ✓ **Complete the [online Trade-In Form](#) and include a copy of your invoice** showing the new eligible scanner model(s) purchased within the last 30 days.
- ✓ **We'll contact you within 72 hours** regarding your trade-in request with shipping instructions to the designated site.
- ✓ **Payment reconciliation will be made** once the trade-in scanner(s) are verified in good working condition and operational.

See reverse for Terms & Conditions.

* Terms & Conditions may apply. Legacy models and competitor products eligible for trade-in are subject to PAI's sole discretion. Contact your reseller or sales@pfu-us.ricoh.com for more details.

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Terms & Conditions

1. New eligible scanners* must be purchased between April 1, 2024 and September 30, 2024.

*Eligible scanners: fi-800R, fi-8170, fi-8270, fi-7300NX, fi-7460, fi-7480, fi-7600, fi-7700, fi-7800, fi-7900, fi-8930, fi-8950

2. Trade-in rebate request must be received by PFU America, Inc., a RICOH company ("PAI"), within 30 days of new eligible scanner purchase. Rebate form must include eligible scanner model and/or service invoice(s) and proof of purchase(s). Retain a photocopy of all materials submitted for your records.

3. Trade-in scanner** must be received at PAI no later than October 31, 2024 to be eligible for rebate.

**Acceptable trade-in scanners are subject to PAI's sole discretion. Please contact your PAI Sales Representative by calling 888.425.8228 or emailing sales@pfu-us.ricoh.com for more details.

4. Trade-in scanner is subject to inspection by PAI or PAI's third party contractors, in their sole discretion. Trade-in scanners not operational (as determined by PAI or its third party contractors) will not be eligible for the Trade-In Program and shall be returned to you. As used herein, "operational" means the scanner is: (1) able to be powered on; and (2) is able to perform a scan.

5. Allow 8-10 weeks for processing. All rebates will be processed by PAI. If you do not receive your rebate after 10 weeks, contact PAI's Customer Advocate department at 888.425.8228.

6. Please address specific trade-in opportunities with your PAI sales representative.

7. Offer not valid on refurbished or demo units.

8. RICOH scanners and any corresponding service contract may not be returned for refund once the trade-in form has been submitted.

9. Program valid in the 48 contiguous United States only. Offer void in Alaska, Hawaii, Canada, Latin America, and where prohibited by law.

10. Purchase of eligible scanner and/or corresponding PAI Service Contract must be from an PAI authorized reseller.

11. Resellers and employees of PAI are excluded from this trade-in offer.

12. PAI will be the sole judge on eligible sales and program disputes. All decisions regarding eligibility and trade-in credit for the program shall made by PAI (in its sole discretion) and shall be final.

13. Submitting fully completed trade-in form, copy of Invoices and proper Return Merchandise Authorization (RMA) documentation entitles END USER to receive a check issued without recourse to the drawer. Issuing the check and mailing it to the address given by the end user will discharge all obligations of PAI or its agent. PAI is not responsible for mail that is lost, mutilated or delayed.

14. PAI reserves the right to audit all claims and change or cancel this program in its sole discretion at any time and without notice.

15. All questions or disputes regarding eligibility for the Program, the availability of items, or a Partner's compliance with the Program will be resolved by PAI. PAI is not responsible for any incorrect or inaccurate information supplied by Partners while participating in the Program. End User is responsible for payment of applicable taxes.

16. The Program is subject to all applicable laws and regulations.