

It's a great  
time to  
upgrade!

## The Ricoh Scanner Trade-In Program

April 1, 2023 – September 30, 2023

Take advantage of amazing discounts on select Fujitsu/Ricoh Scanners and responsibly recycle your aging scanner hardware through our Trade-in program! Outfit your organization with the latest and greatest technology from a global leader in document imaging! We accept legacy models as well as competitive products\* and will help you find the right solution for your current needs. Terms and conditions may apply. Contact your local reseller or [scannersales@fujitsu.com](mailto:scannersales@fujitsu.com) for more details!

### Follow these simple steps:

1. Contact your local reseller or the PFU America, Inc. ("PAI") sales team at [scannersales@fujitsu.com](mailto:scannersales@fujitsu.com) for qualifying models and rebate amounts.
2. Complete the online Trade-In Form and include a copy of your invoice showing the new eligible scanner model(s) purchased within the last 30 days. [Ricoh Trade-In Program Form](#)
3. PAI will contact you within 72 hours regarding your trade-in request with shipping instructions to the designated site.
4. Once the trade-in scanner(s) are verified in good working condition and operational, payment reconciliation will be made.

### IMPORTANT NOTE:

If you would like to learn more about the Ricoh Trade-In Program, please contact your PAI Sales Representative by calling **(888) 425-8228** or emailing [scannersales@fujitsu.com](mailto:scannersales@fujitsu.com)

PAI written approval is required for trade-ins of more than 10 units

\*Terms and conditions may apply. Legacy models and competitor products eligible for trade-in are subject to PAI's sole discretion.

## Ricoh Scanner Trade-In Terms and Conditions

1. New eligible scanners\* must be purchased between April 1, 2023 and September 30, 2023.  
\*Eligible scanners: fi-800R, fi-8170, fi-8270, fi-7280, fi-7300NX, fi-7460, fi-7480, fi-7600, fi-7700, fi-7800, fi-7900
2. Trade-in rebate request must be received by PAI within 30 days of new eligible scanner purchase. Rebate form must include eligible scanner model and/or service invoice(s) and proof of purchase(s). Retain a photocopy of all materials submitted for your records.
3. Trade-in scanner\*\* must be received at PAI no later than October 31, 2023 to be eligible for rebate.  
\*\*Acceptable trade-in scanners are subject to PAI’s sole discretion. Please contact your PAI Sales Representative by calling (888) 425-8228 or emailing scannersales@fujitsu.com for more details.
4. Trade-in scanner is subject to inspection by PAI or PAI’s third party contractors, in their sole discretion. Trade-in scanners not operational (as determined by PAI or its third party contractors) will not be eligible for the Trade-In Program and shall be returned to you. As used herein, “operational” means the scanner is: (1) able to be powered on; and (2) is able to perform a scan.
5. Allow 8-10 weeks for processing. All rebates will be processed by PAI. If you do not receive your rebate after 10 weeks, contact PAI’s Customer Advocate department at 888-425-8228.
6. Please address specific trade-in opportunities with your PAI sales representative. PAI written approval is required for trade-ins of more than 10 units.
7. Offer not valid on refurbished or demo units.
8. Fujitsu/Ricoh scanners and any corresponding service contract may not be returned for refund once the trade-in form has been submitted.
9. Program valid in the 48 contiguous United States only. Offer void in Alaska, Hawaii, Canada, Latin America, and where prohibited by law.
10. Purchase of eligible scanner and/or corresponding PAI Service Contract must be from a PAI authorized reseller.
11. Resellers and employees of PAI are excluded from this trade-in offer.
12. PAI will be the sole judge on eligible sales and program disputes. All decisions regarding eligibility and trade-in credit for the program shall be made by PAI (in its sole discretion) and shall be final.
13. Submitting fully completed trade-in form, copy of Invoices and proper Return Merchandise Authorization (RMA) documentation entitles END USER to receive a check issued without recourse to the drawer. Issuing the check and mailing it to the address given by the end user will discharge all obligations of PAI or its agent. PAI is not responsible for mail that is lost, mutilated or delayed.
14. PAI reserves the right to audit all claims and change or cancel this program in its sole discretion at any time and without notice.
15. All questions or disputes regarding eligibility for the Program, the availability of items, or a Partner’s compliance with the Program will be resolved by PAI. PAI is not responsible for any incorrect or inaccurate information supplied by Partners while participating in the Program. End User is responsible for payment of applicable taxes.
16. The Program is subject to all applicable laws and regulations.